Delivering the promise of the Cloud

SCG

Be More Connected

Dialogue amongst your workforce.
Negotiations with your suppliers.
Discussions between you and your clients.

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Concise, unrestricted communication makes working life easier, more productive, and more profitable.

With over 50 years of experience in Telecoms, we at SCG believe that successful communication is created by ensuring that all your various systems converge.

Seamlessly and securely integrated voice and data in or out of the Cloud. Effortlessly linked workforce, customers and suppliers.

We assess your needs, identify the right technology to address them and provide a total communications package that revolves around each and every one of your team, keeping them in constant contact.

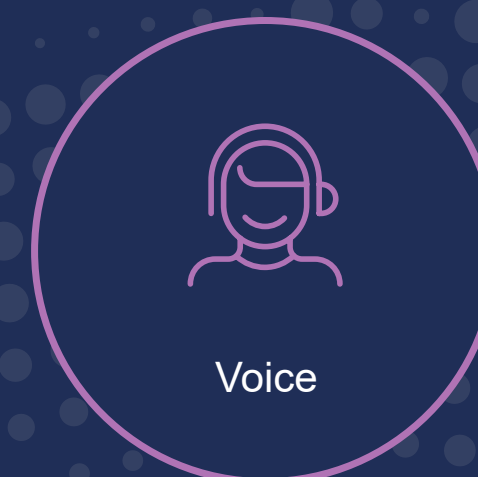**Our services fall into five distinct but related areas.**

The following pages highlight the key points of these services and demonstrate how SCG's uniquely intelligent, integrated approach combines sophisticated technologies that simplify business communications.
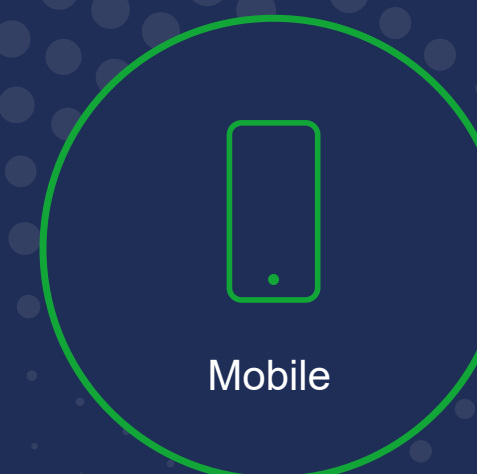
Voice

Networks

Mobile

Cloud

Security

Unified Communications

Unified Communications integrate telephony services with networks, IT systems and applications to help people exchange ideas and share information more effectively. Choose from a hosted, hybrid or on-premise telephone system with desktop and mobile applications to improve the efficiency of your workforce with IM, Presence, CRM Integration and more.

Hosted Telephony

Hosted telephony is where phone systems are Cloud-based, rather than taking up space and resources in an office. It is most suitable for growing businesses looking to benefit from VoIP, and don't want high up-front costs.

On-Premise Systems

Despite the increase in the uptake of hosted telephony solutions, for many the requirement to have a business telephone system on site is a necessity which can still be cost-effective.

Applications

Desktop and mobile applications extend the functionality of your telephone system. Applications make it easy to use your PC and mobile alongside your desk phone, whilst accessing contacts from any device.

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Evonex
Evolution of Experience

"SCG have just replaced our Avaya IP Office with their Evonex phone system. Pricing was much better than other hosted systems and the flexibility of the system is perfect for our requirements."

Evonex hosted telephony is the ideal solution for businesses of all sizes. Staff efficiency is improved with easy-to-use features whilst built-in business continuity ensures that whatever the situation, you will never miss a call.

The Evonex platform is a future-proof, feature-rich fully supported hosted telephony solution built on highly resilient, patented, super reliable technology that is easy-to-use and manage. It has a range of market-leading applications designed to make your everyday communications experience highly effective in the fast-moving world of business.

Wallboards
View performance statistics from your desktop or mobile device. Monitor activity and manage performance from any web enabled device.

Hunt Groups & Call
Queue Management automatically schedules and manages time-based routing plans. Personalise messages and durations on volumes of up to 50 queues.

CRM Integration
Improve efficiency with screen pops and click-to-call. Evonex is designed to plug straight into the leading CRM systems and business applications.

Presence & IM
Access and manage your contacts with Evonex Desktop. Features include click to call, phone presence, send chat and SMS messages and voicemail.

Teams Integration
Evonex integrates with MS Teams, bringing together your telephony and MS Teams environments, providing an enriched user experience, comprehensive reporting and the ability to fully record calls.

Find out more →

Network Solutions

The SCG core network interconnects with all the major carriers, enabling us to provide a complete end-to-end managed solution for your voice and data networks.

We can guide you through the options available to connect your staff, customers and suppliers, from a single internet connection through to Wide and Local Area Networks, SD-WANs, internet connectivity, internal cabling and WiFi solutions.

Reliability, resilience and security are at the centre of all the solutions we provide.

View network solutions →

Internet Connectivity

From single ADSL broadband through to 100Mbps and Gigabit, we deliver fully managed circuits with built-in resilience for your business. Managed through our core network, we actively monitor connectivity and failover routing plans to ensure the highest quality connection for your communications.

WAN (Wide Area Network)

At SCG we provide a full design, consultation, installation, management and support service for WAN and SD-WAN networks. Connecting directly to our core network, our fully managed solutions free you up to concentrate on adding value to your business.

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Network Solutions

A good network relies as much on the configuration of your LAN as it does on the connection from the internet. Having the right cabling and WiFi solutions in place will improve overall performance.

LAN (Local Area Network)

Through concept, delivery and support, we provide LAN solutions with 24/7 monitoring, fully managed switches and wireless access points, connected securely to our network for resilient internet connectivity. Intelligent software tools provide all the information you need to make informed decisions and monitor your network performance.

WiFi Connectivity

Secure corporate and guest WiFi solutions enable controlled access across user groups and large areas such as warehouses, shop floors or building sites. Designed to provide the best possible coverage, we also offer tools to control the segmentation of networks and access rights.

Find out more →

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Security Solutions

Cybersecurity goes far beyond simply inspecting and managing traffic that traverses a firewall. Every organisation experiences an expanding list of vulnerabilities and faces the continual demand to optimise their security stance.

Alongside securing the network perimeter, it is essential steps are taken to safeguard email and web browsing activity, integrate remote or home based workers, identify and defend against the latest threats and adhere to increasingly punitive data protection legislation. Next generation firewalls, data loss protection, and advanced email and web security still play a very important part in securing your business against threats of malware and worse and at SCG we provide a complete security solution to protect your networks and data.

At SCG our complete security solution combines Next Generation firewalls, web and email filtration, Secure Remote Access and enhanced network controls to give you the safe working environment your business needs.

Next Gen Firewalls

Next generation firewalls combine a number of detection and prevention technologies and management tools to give you full control over your security solutions.

Email & Web Security

Email and web security products add an extra level of security and our consultants offer practical advice on the best security solutions, based upon the main activities of your business.

Find out more →

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Cloud Services

SCG provides a safe and trusted environment combining traditional hosting with cloud services, giving you the commercial and technical flexibility of cloud services based in the UK. Our network of resilient data centres is of the highest quality and enables you to house your data in a server farm in the same, secure, environment of the Crown Campus.

Our Cloud Migration services help you build and manage hybrid solutions and move services across in line with when hardware and software refreshes are required and service contracts terminate.

Virtual Data Centre

We will install and provide a fully managed infrastructure including servers, SAN devices and firewalls, all managed and monitored 24/7, on our own cloud platform.

Business Continuity & Disaster Recovery

Although you hope never to have to use them business continuity, disaster recovery and back-up services are key products to consider when building a resilient infrastructure.

Crown Hosting

Our network of Tier4 data centres enables you to house your data safely and securely on the same premises as Crown Hosting, giving a direct connection into any government services you may use, without traversing the internet.
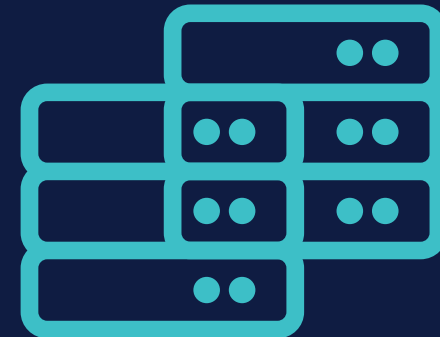
Cloud Services

Once in the data centre our fully qualified engineers are on site 24/7 to monitor and maintain the data centre environment and services housed within. Operations Centre (NOC) means we can deliver a high quality service, managed and monitored 24/7.

Cloud Migration

Our team of project managers, technical specialists, solution owners and architects are qualified in migrating infrastructures and will build and ommission your cloud environment.

Co-Location

We will take your hardware on site and provide a fully managed infrastructure including servers, SAN devices and firewalls managed and monitored 24/7, on our own cloud platform.

Management & Support

For customers not looking for a fully cloud-based solution, with built-in Business Continuity, we offer Disaster Recovery and back-up services to ensure that your data can be restored in the event of the unexpected.

Find out more →

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Calls and Lines

SCG is dedicated to providing the service you deserve. Our single bill covers your entire business communications providing clear, concise information to help you monitor and manage your business.

Line Rentals

A key factor of SCG's fixed line solution is that we are a BT Openreach Wholesale Partner. This allows us to take over all BT line rental agreements and provide a more personal service together with cost savings, whilst ensuring your workforce is in constant effortless contact at all times.

Call Routing

We use only Tier One carriers to route calls and provide a complete range of options. Our call packages are as versatile as any on the market today, meaning that, be it large or small, centralised or multi-site, we can tailor exactly the right combination to address the needs of your business.

Specialist Services

Flexibility and convenience, underpinned by powerful online billing, gives you a detailed, real-time overview of all incoming and outgoing calls. For protection against the unexpected, we offer Disaster Recovery and VoiceSafe services, alongside non-geographic numbers, fax to email and conferencing to help your business run smoothly.

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SIP

SIP Trunking (IP telephone lines) from SCG provides a cost-effective, future-proof, high-quality voice and data service delivered over a single connection. It enables businesses to benefit from increased flexibility, improved resilience and a built-in disaster recovery strategy.

It is critical to call quality that SIP Trunks are delivered through a circuit that provides voice QoS (Quality of Service) guarantees. SCG offer a complete range of circuits from multiple carriers to provide businesses with the commercial and operational benefits achieved when voice and data are combined into a single IP connection.

By eliminating the need for separate voice and data services, businesses benefit from significant savings on line rental whilst maintaining the highest standard of connectivity and voice quality of service assurances. Features including DDI, CLI, CLIP, CLIR and presentation numbers are all supported. SIP Trunking enables businesses to use multiple new and existing telephone numbers anywhere in the world.

For less than the cost of ISDN lines, a built-in disaster recovery strategy means you should never need to miss a call in event of a disaster or emergency. As an IP based service, SIP Trunking allows you to move office anywhere in the UK and keep the same geographic number, eliminating the need for expensive call forwarding, publishing a new number and re-printing stationery.

Find out more →

Business Mobile

Technological advancements have positioned mobile devices at the centre of business communications. Handling both voice and data, a mobile device has become an extension of the office environment connecting remote staff, seamlessly.

SCG make it as easy for you to manage your devices, as it is for staff to use them. Connect across any of the major networks for best coverage and choose from a wide range of smartphones, rugged devices and tablets, available as a monthly or one-off purchase, to suit your budget.

Find out more →

Flexible Packages

Mix and match airtime providers for the best coverage and add international calling plans to keep you connected abroad whilst controlling your costs.

SCG has partnered with the leading airtime providers to offer our customers the best pay monthly or SIM only PAYG rates.

Hardware & Devices

We offer a wide range of popular devices; smartphones, tablets, dongles and standard phones, to suit your requirements.

You can choose to purchase outright or as part of a contract, to suit your budget, with no upgrade restrictions. To keep your investment safe we offer optional insurance coverage.

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Business Mobile

Our aim is to make communication effortless and, in keeping with this philosophy, we will match you with the right tariffs and devices to keep costs under control and improve your business efficiency.

Device Administration

A fully-integrated cloud platform, mobile device management (MDM) simplifies management and delivers improved security for your data, costs and staff, with rapid deployment, visibility and control that spans across mobile devices, applications and documents
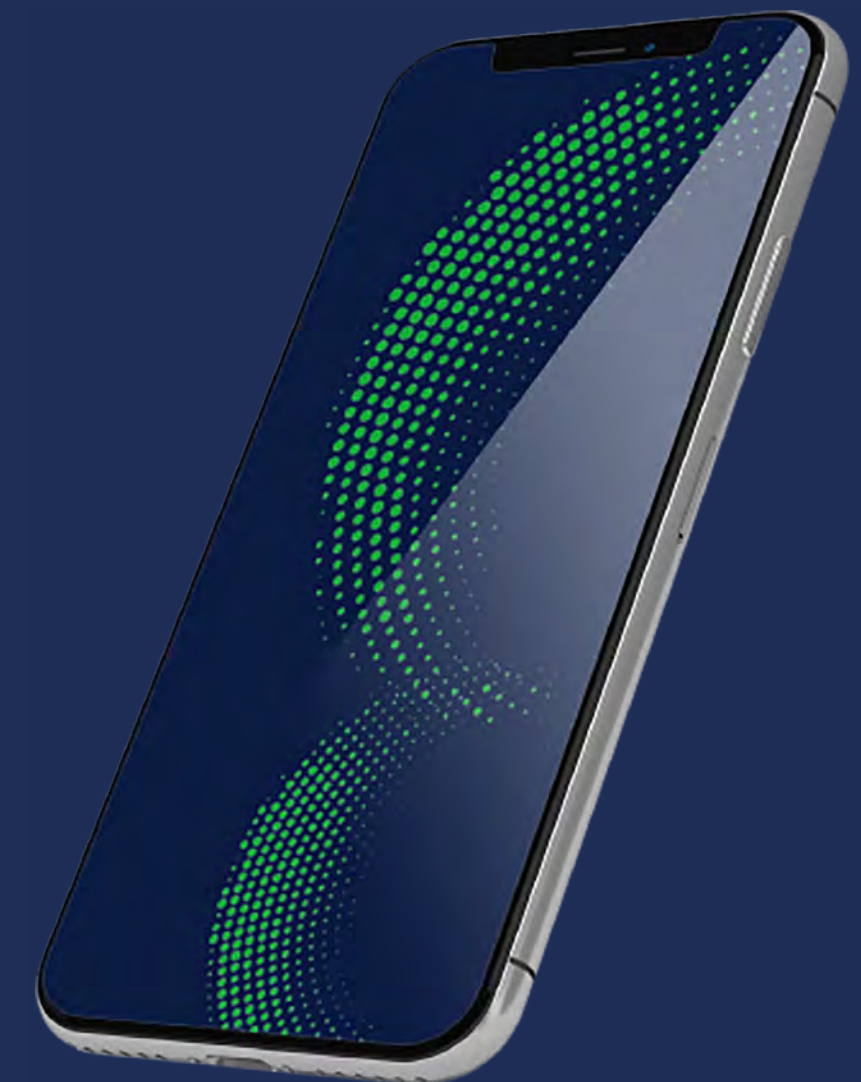
Mobile Recycling

There are an increasing number of options for recycling mobile phones and Southern Communications have teamed up with the best organisations in the marketplace to provide a safe and environmentally friendly recycling service.

Simply, we will develop a bespoke mobile solution specific to your business needs.

Start your journey →

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SCG - there is a difference...

The telecoms and data solutions market is a complex and highly competitive arena. Unbiased, independent advice is vital for you to make the right decision for your business. Unlike some of our competitors, there are three fundamentals that we never forget:

Firstly, all of your internal and external business data and communications should not only be seamlessly connected but should also be centred on each and every one of your personnel - wherever they may be.

Secondly, the bottom line is of paramount importance, more so now than ever before. Cost-effective solutions should not only mean competitive call charges, connectivity and data packages but should also take into consideration the further-reaching implications of reduced, if not totally eliminated, downtime and fully compatible, future-proofed systems.

Finally and seemingly unique in today's marketplace, we never forget that you have a choice…

It's easy to talk to us.
0800 090 1965

Start your journey to the cloud →

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